ECRP – EMERGENCY COMMUNICATIONS AND RESPONSE

ECRP 131
Call Processing/Radio Communications
3 Credits   Weekly (3-2-0)
Students examine the basics of call processing and radio communications. The course includes theory, technical language, and the application of equipment used in emergency and non-emergency communication centres. Students practice call-taking, radio communications, and dispatching skills.
Co-requisite: ECRP 141.

ECRP 141
Emergency Communications I
3 Credits   Weekly (3-2-0)
The theory and techniques of call taking and dispatching as applied to police, fire, and medical communications are examined. The role of the emergency communicator in a mission critical environment is discussed. A focus on managing resources and callers is included. Skills in call taking and dispatching are practiced through role playing and simulated laboratory experiences.
Co-requisite: ECRP 131.

ECRP 151
Emergency Communications II
3 Credits   Weekly (3-2-0)
Theory and techniques of call taking and dispatching as applied to police, fire, and medical emergency communications are examined in detail. An overview of the history and organizational structure of police, fire and medical services as well as the interrelationship of these services in responding to a critical incident is examined. An emphasis on deployment principles and protocols is included. Skills are developed in call taking and dispatching of multiple incidents through role playing and simulated laboratory experiences.
Prerequisites: ECRP 131 and ECRP 141.

ECRP 161
Emergency Planning
2 Credits   Weekly (2-0-0)
This course focuses on the stages involved in planning, preparation, and management of a response to an emergency, disaster, or crisis situation with emphasis on the role of the emergency communicator. Natural and man-made disasters, risk analysis, and emergency management plans are examined.

ECRP 171
Field Placement
2 Credits   Total (0-0-100)
This course provides the student with related practical field experiences. The placement offers the unique opportunity to observe and participate in a variety of learning activities related to the field.
Prerequisites: ECRP 131 and ECRP 141.
Co-requisites: ECRP 172.

ECRP 172
Integration Seminar
1 Credit   Weekly (0-0-1)
This course integrates theory and practice by linking the knowledge, skills, and values gained in the classroom through discussions of issues experienced in the field placement. The focus is on professional practice, ethical decision making and work expectations in a team environment. Integration seminar is taken concurrently with ECRP 171 - Field Placement.
Prerequisites: ECRP 131 and ECRP 141.
Co-requisites: ECRP 171.

ECRP 175
Field Placement
3 Credits   Weekly (0-1-6)
This course provides the student with related practical field experience. The placement offers the unique opportunity to observe and participate in a variety of learning activities related to the field. The course also includes an integration seminar that addresses the integration of theory and practice by linking the knowledge, skills and values gained in the classroom with issues experienced in the field placement.
Prerequisites: ECRP 131 and ECRP 141.
Co-requisite: ECRP 151.

ECRP 181
Document Processing in Emergency Communications
1 Credit   Weekly (1-2-0)
Students explore the variety of tools, documents and reports commonly used within an emergency communications centre. Students create, format and use various documents and reports such as call logs and protocols. Quality improvement and quality assurance tools utilized within a communications centre are examined.

ECRP 190
Selected Topics in Emergency Communication
3 Credits   Weekly (3-0-0)
This course involves the exploration and critical evaluation of current scholarship regarding two designated topics relevant to the emergency communication and response field. Topics covered vary based on the expertise of faculty, requirements of the overall program of study, and emerging issues as suggested by stakeholders. Topics include areas of study impacting the emergency communications environment such as: emergency planning, document processing, domestic terrorism, pandemics, elder abuse, rave culture, police pursuits, and other emerging trends or issues in the field of emergency communication and response, and/or innovative approaches to such work.